

1. Data Controller

Vaasan Lämpöeristys Oy (3180162-8)

Konttoritie 5, 65610 Mustasaari

2. Representative of the Data Controller and Data Protection Officer

Vaasan Lämpöeristys Oy

CEO Heidi Tiitinen

Konttoritie 5, 65610 Mustasaari

heidi.tiitinen@vaasanlampoeristys.fi, tel. +358503864712

3. Register Name

Customer Register for companies and private individuals

4. Purpose of Data Processing and Legal Basis for Processing

Customer information in the register is used for managing customer relationships, implementing services and selling products, as well as invoicing and collecting payments. Customer information may also be used for collecting customer feedback. The legal basis for processing is the legitimate interest of the data controller.

5. Information Contained in the Register

- Name
- Address

- Phone number
- Email
- E-invoicing address
- Business ID

6. Data Sources

Information is collected from the customer when establishing a customer relationship or entering into an agreement. In addition, information may be collected or updated from the customer's website and from the Trade Register or other public registers.

7. Disclosure of Information to Third Parties

Information is only disclosed to parties responsible for the legal obligations of the data controller, such as accountants.

8. Transfer of Personal Data Outside the EU or EEA

Data is not transferred outside the EU or EEA.

9. Storage Periods and Security of Personal Data

Data is stored as long as the customer relationship is valid and for six years after its termination. Only personnel authorized for the purpose have access to the data. Electronic data is protected with password protection and other technical safeguards such as firewalls. Data storage is done in locked and access-controlled premises.

10. Right to Inspect Personal Data and Right to Appeal to the Supervisory Authority

Those in the register have the right to inspect their own information, request correction of incorrect information, and file a complaint with the Data Protection officer.